

SECTION 1 - DEALER INFORMATION				
NAME			TELEPHONE	
MAILING ADDRESS		CITY	PROVINCE	POSTAL CODE
SECTION 2 - PURCHASER/SERVICE AGREEMENT HOLDER INFORMATION				
BUYER NAME (LAST, FIRST, M.I.)		TELEPHONE	CO-BUYER NAME (LAST, FIRST, M.I.)	
MAILING ADDRESS		CITY	PROVINCE	POSTAL CODE
SECTION 3 - LIENHOLDER INFORMATION				
NAME			TELEPHONE	
MAILING ADDRESS		CITY	PROVINCE	POSTAL CODE
SECTION 4 - VEHICLE INFORMATION				
VEHICLE IDENTIFICATION NUMBER		YEAR	MAKE	MODEL
IN FORCE MFG POWERTRAIN WARRANTY? <input type="checkbox"/> YES <input type="checkbox"/> NO		VEHICLE PURCHASE/LEASE PRICE		ODOMETER READING ON AGREEMENT PURCHASE DATE
VEHICLE COMPONENT INFORMATION				
<input type="checkbox"/> TURBOCHARGER	<input type="checkbox"/> SUPERCHARGER	<input type="checkbox"/> DIESEL ENGINE	<input type="checkbox"/> FOUR WHEEL DRIVE	<input type="checkbox"/> ALL WHEEL DRIVE
<input type="checkbox"/> ALL WHEEL STEERING	<input type="checkbox"/> ONE TON VEHICLE	<input type="checkbox"/> CVT TRANSMISSION	<input type="checkbox"/> HYBRID ENGINE	<input type="checkbox"/> OTHER _____
SECTION 5 - AGREEMENT INFORMATION				
AGREEMENT PURCHASE DATE	AGREEMENT PURCHASE PRICE CAD	G.S.T./H.S.T./R.S.T. CAD	TOTAL PURCHASE PRICE CAD	DEDUCTIBLE CAD
TERM			ADD-ON KILOMETRE LIMIT	
This Agreement is effective as of the AGREEMENT PURCHASE DATE. For information on expiration, please refer to the Kilometre Limit columns on the right, as applicable.			This Agreement expires on the day when the Term expires OR when the Vehicle's odometer reading exceeds the sum of the ODOMETER READING ON AGREEMENT PURCHASE DATE and the Kilometre Limit selected below, whichever occurs sooner	
SECTION 6 - IMPORTANT INFORMATION ABOUT THIS AGREEMENT				
<p>1. Your Vehicle may not be eligible for all Coverage/Term/Kilometre Limit combinations. If Your Vehicle does not meet the eligibility standards for the Coverage/Term/Kilometre Limit combination marked above, this Agreement may be rejected. In such a case, You will be notified by certified mail within 15 days of our decision to reject this Agreement.</p> <p>2. YOU ARE NOT REQUIRED TO ENTER INTO THIS AGREEMENT IN ORDER TO PURCHASE, LEASE OR OBTAIN FINANCING FOR THE VEHICLE.</p> <p>3. You should read this Agreement carefully. It contains the entire agreement between You and Us. It takes precedence over any other written or oral statements made to You with respect to this Agreement. Any modification(s), alteration(s) or change(s) to the preprinted terms and conditions of this Agreement is/are invalid and of no force or effect.</p> <p>4. This is a service Agreement and is not a warranty or an insurance contract. Some services You receive under this Agreement may duplicate express or implied warranties that may accompany Your purchase of the Vehicle. SECTION III, SUBSECTION A, "GENERAL PROVISIONS", explains how Our responsibilities may be reduced if this is the case.</p> <p>5. Provisions concerning Your responsibilities, including routine maintenance, are listed in SECTION III, SUBSECTION D, "YOUR RESPONSIBILITIES."</p> <p>6. The Dealer identified above is entitled to receive compensation from Us for services rendered in the sale of this Agreement.</p> <p>7. Our performance under this Agreement is insured by an insurance policy issued to Us by Industrial Alliance Pacific General Insurance Corporation, PO BOX 5900, Vancouver, BC V6B 5H6. If a covered claim is not paid by Us within thirty (30) days after proof of loss has been filed, You may file a claim directly with the insurance company.</p> <p>8. By Your signature below You hereby name the Lienholder identified above as an additional loss payee under this Agreement and acknowledge that You have been given the opportunity to read the entire Agreement that is being purchased today.</p>				
PURCHASER SIGNATURE: _____			DATE: _____	
CO-BUYER SIGNATURE: _____			DATE: _____	
SALES REPRESENTATIVE SIGNATURE(S): _____			DATE: _____	
SALES REPRESENTATIVE NAME: _____			REGISTRATION NO.: _____	
Obligor: Tricor Automotive Group Inc. ("We, Us, or Our") Administrator: Allegiance Administrators, LLC ("Administrator")			Claims: 1-844-601-2018 Emergency Roadside Assistance: 1-855-2TRICOR (1-855-287-4267)	

INTRODUCTION

Congratulations on Your purchase of this Agreement. The Schedule page contains all of Your coverage information. If any of the information listed on the Schedule is incorrect, please contact Us at 1-844-601-2018.

SECTION I - DEFINITIONS

Administrator - Allegiance Administrators, LLC is the company providing administrative services for this Agreement. The Administrator is not contractually obligated to you under the terms of this Agreement.

Agreement - This vehicle service agreement.

Breakdown — Breakdown means the failure of a mechanical or electrical part under normal service. A Covered Part has failed when it can no longer perform the function for which it was designed solely because of its condition and not because of the action or inaction of any non-covered parts.

Covered Part — Any mechanical or electrical automotive part that is original equipment on Your Vehicle at the time of its purchase by You (or like replacement parts meeting the manufacturer's specifications) which is listed in **SECTION II, SUBSECTION A, "MECHANICAL BREAKDOWN COVERAGE"** under the name of the coverage purchased by You and which is not otherwise excluded from coverage hereunder.

Dealer — The issuing dealer shown on the Schedule from whom You purchased the Vehicle.

Deductible — The amount indicated on the Schedule that You must pay for the repair of a Breakdown. Deductible does not apply to substitute transportation or emergency roadside assistance. No Deductible shall apply if the Vehicle is returned to the Dealer for repair of a Breakdown. If the Vehicle is not returned to the Dealer for repair of a Breakdown and the repair is completed by any other repair facility authorized pursuant to **SECTION II, SUBSECTION E, "CLAIM PROCEDURE"**, the Deductible shall be as selected on the Schedule. If no Deductible selection is made on the Schedule, then the standard one hundred Canadian dollar (CAD100.00) Deductible shall apply.

Kilometre Limit— The maximum number of kilometres indicated on the Schedule for which coverage under this Agreement shall be available.

Schedule — The portion of this Agreement for which coverage options are indicated.

Term — The number of months indicated on the Schedule for which coverage under this Agreement shall be in force.

Vehicle — The vehicle covered by the terms and conditions of this Agreement and listed on the Schedule.

We, Us or Our — Tricor Automotive Group Inc. is the obligor of this Agreement and as such is contractually obligated to You to provide and administer directly or through its third party service providers all services and coverages under this Agreement. This Agreement is underwritten by Industrial Alliance Pacific General Insurance Corporation.

You, Your — The purchaser(s) of this Agreement.

SECTION II – AGREEMENT BENEFITS

A. MECHANICAL BREAKDOWN COVERAGE

We will pay or reimburse You for reasonable costs incurred by You or directly on Your behalf to repair or replace any Breakdown of any mechanical or electrical part. Such expense(s) are not to exceed the manufacturer's suggested retail price for a part and the repair facility's published hourly labour rate multiplied by the appropriate operation time as published in a national labour rate time guide, if any. Replacement may be made with a part which is of a like kind and quality comparable with the original design specifications and wear tolerances of Your Vehicle. Upon the occurrence of the Breakdown of a Covered Part, You must follow the claim procedure outlined in **SECTION II, SUBSECTION E, "CLAIM PROCEDURE"**.

TRICARE ULTIMATE COVERAGE

This Agreement provides coverage for the repair of any mechanical or electrical component which experiences a Breakdown except for items explicitly excluded from coverage under **SECTION III, SUBSECTION F, "EXCLUSIONS."**

B. SUBSTITUTE TRANSPORTATION

If Your Vehicle requires repair due to a Breakdown, even when that part is covered by a factory warranty, We will reimburse You for actual substitute transportation expenses incurred up to forty Canadian dollars (CAD40.00) per day for each day Your Vehicle is undergoing covered repairs authorized by this Agreement.

Reimbursement for substitute transportation shall not continue beyond the day on which the repairs are completed, or if later, the day that You are notified of the completion of the repair. For parts delay or components failure inspection, a substitute transportation allowance will be made as determined by the Claim Department of the Administrator.

To receive reimbursement, You must submit to Us receipts from a licensed rental agency, an automobile dealer's invoice, a rideshare provider, taxi, or any other means of public transportation.

C. TRIP INTERRUPTION

In the event that Breakdown of a part covered by this Agreement occurs more than one hundred and sixty (160) kilometres from Your home and results in a repair facility keeping Your Vehicle overnight, We will reimburse You for up to one-hundred twenty-five Canadian dollars (CAD125.00) per day for a maximum of three (3) days for receipted lodging and restaurant expenses incurred between the date of the Breakdown and the date on which the repairs are completed. The total benefit per Breakdown occurrence shall not exceed three-hundred and seventy-five Canadian dollars (CAD375.00) excluding taxes.

D. EMERGENCY ROADSIDE ASSISTANCE

FOR EMERGENCY ROADSIDE ASSISTANCE YOU MUST CALL 1-855-2TRICOR (1-855-287-4267)

If You are in need of non-accident related emergency roadside assistance, You must call the toll-free phone number listed above for service. Only service requests provided through the above listed number will be honoured. Emergency roadside assistance services are not available in areas where state or provincial providers are exclusively utilized. The maximum amount of benefits payable per incident is two hundred fifty Canadian dollars (CAD250.00) if towed to the Dealer or one hundred fifty dollars Canadian dollars (CAD150.00) if towed elsewhere. If the cost of a roadside assistance service provided hereunder exceeds two hundred fifty Canadian dollars (CAD250.00) or one hundred fifty Canadian dollars (CAD150.00), as applicable, then You must pay the difference directly to the roadside assistance service provider at the time the service is rendered. The following roadside assistance benefits are available 24 hours a day, 365 days a year, anywhere in Canada and the United States:

- Towing
- Jump Starts

- **Flat Tire Changes** (*utilizing Your Vehicle's inflated spare*)
- **Fluid Delivery** (*cost of fluids is extra and must be paid when service is rendered*)
- **Lockout Service**
- **Concierge Service** (*e.g. emergency phone support and courtesy calls to relatives, etc.*)

You acknowledge that Obligor shall have the right to replace roadside assistance vendors at any time and from time to time without notice to You.

E. CLAIM PROCEDURE

For Claims under this Agreement, you are obligated to do as follows (NOTE: NO REPAIRS OR PAYMENT SHALL BE MADE WITHOUT PRIOR AUTHORIZATION):

1. Take immediate action to prevent further damage. This Agreement will not cover damage caused by failure to secure timely repairs.
2. If it is dangerous to operate Your Vehicle, or if operating Your Vehicle may cause further damage, You must have the Vehicle towed.
3. Return the Vehicle to the selling Dealer. If it is not possible or practical to return the Vehicle to the selling Dealer, You may take Your Vehicle to any licensed repair facility. You acknowledge that taking your Vehicle to a Dealer other than the selling Dealer may affect turnaround and response times in connection with Your claim.
4. You or the repair facility must call the Claims Department at 1-844-601-2018 for approval prior to replacing, repairing, or cleaning any parts.
5. You or the repair facility must provide an estimate of parts and labour costs in order to obtain approval. No claim payments will be made if the Claims Department has not issued a claim approval reference number prior to repairing, replacing, or cleaning the Vehicle or any of its component parts.
6. You must authorize any charge(s) necessary to determine the cause of failure. This includes necessary diagnostic and tear down charges. If it is determined that the failure does not constitute a Breakdown under the terms of this Agreement, You must pay for all diagnostic, tear down and repair charges.
7. You must cooperate in Our or the Administrator's investigation of any Breakdown. You must allow the Administrator to inspect Your Vehicle if they ask to do so. The Administrator has no obligation to inspect Your Vehicle or to certify its condition before or after covered repairs are completed.
8. You must, upon request, show the Administrator and/or the repair facility all sales receipts, invoices, or work orders showing that the Vehicle has been properly serviced or maintained according to manufacturer's specifications and/or provide documentation to prove Your ownership of the Vehicle.
9. Within thirty (30) days of the repair, You must furnish the Administrator with copies of the repair orders and other receipts or documents, upon request of the Administrator. You must submit an explanation of the Breakdown and repairs including an itemized, dated repair order and paid receipt(s), including any paid receipt(s) for substitute transportation and, if applicable, emergency roadside assistance expenses. All receipts must be in Your name and must show the date(s), Vehicle description, and odometer reading at the time of the Breakdown, and Your Agreement number.

SECTION III – AGREEMENT GENERAL PROVISIONS

A. GENERAL PROVISIONS

If We ask, You agree to assist Us or the Administrator in enforcing Your rights against any manufacturer or repair facility that may have responsibility to You for the cost of repairs covered under this Agreement. We may require You to assign Your rights of recovery against others in the event that We pay for any claim made under this Agreement. We will not pay for any claim hereunder if You impair these rights of recovery. You may not waive Your right(s) to recover from others.

If more than one service contract, warranty, or insurance policy (including the manufacturer's warranty) can be applied to a claim, coverage under this Agreement shall be excess over all other such coverage(s), whether valid or collectible. However, when You are required to pay a deductible for a Breakdown covered under another service contract, warranty or insurance policy, this Agreement will reimburse You for such deductible if the Breakdown would have been covered under this Agreement. The maximum benefit per each covered Breakdown deductible reimbursement shall be one hundred Canadian dollars (CAD100.00).

B. RIGHT OF REMOVAL

You acknowledge that in the event of any dispute between Us and the licensed repair facility where Your Vehicle is located, We shall have the right to remove and relocate the Vehicle to a licensed repair facility of Our choice without further notice to you.

C. OUR RIGHTS TO RECOVER PAYMENT

If You have a right to recover against another party for anything We have paid under this Agreement, Your rights shall become Our rights. You shall do whatever is necessary to enable Us to enforce these rights. We shall recover only the excess after You are fully compensated for Your loss.

D. YOUR RESPONSIBILITIES

You must keep all fluids at proper levels and have Your Vehicle checked and serviced in accordance with the manufacturer's recommendations, as outlined in the owner's manual for Your Vehicle. If You do not have an owner's manual for Your Vehicle, You can contact the Dealer, or the Administrator and the servicing recommendations will be provided to You. Your owner's manual lists different servicing recommendations based on Your individual driving habits and climate conditions. You are required to follow the normal or severe maintenance schedule that applies to Your driving habits and conditions. If You do not follow these recommendations and such failure causes a Breakdown, further damage or unnecessary repairs, coverage under this Agreement will be denied or reduced. You must retain all sales receipts, invoices or work orders showing the date, kilometres, a description of Your Vehicle, the vehicle identification number (VIN), and the maintenance services performed, including parts and fluids used to complete these services.

You must take reasonable precautions to protect Your Vehicle from damage or further damage. If You notice a problem with Your Vehicle (e.g. change in engine temperature, unusual noises, leaking fluids, shaking, unusual shifting, etc.) it is Your responsibility to take appropriate action immediately. If You do not take reasonable precaution to protect Your Vehicle from damage or further damage, coverage under this Agreement may be denied or reduced.

E. LIMITS OF LIABILITY

The total of all amounts paid or payable under this Agreement shall not exceed the purchase price (excluding tax(es), title and license(s) fees) of the Vehicle paid by You or on Your behalf. The total amount payable for any single repair or replacement shall not exceed the actual cash value of the Vehicle immediately prior to the Breakdown. This determination will be made using the most recent nationally accepted valuation guide for an average vehicle. The liability of anyone performing services under this Agreement for incidental and consequential damages arising from performance or failure to perform under this Agreement or breach of any implied warranties, including the warranty of merchantability or fitness for a particular purpose, arising by operation of law by virtue of performance under this Agreement, is expressly excluded. Such incidental and consequential damages include, but are not limited to, property damage, loss of use of the Vehicle, loss of time, inconvenience, and commercial loss, whether or not caused by or resulting from a breach of contract, negligence or other wrongful act or omission.

F. EXCLUSIONS

This Agreement does NOT provide service for any of the following:

1. ANY REPAIR(S) AND/OR REPLACEMENT(S) NOT AUTHORIZED BY THE ADMINISTRATOR.
2. A BREAKDOWN CAUSED BY RUST OR CORROSION.
3. SCHEDULED MAINTENANCE, ADJUSTMENTS AND WEAR ITEMS, INCLUDING: BATTERIES, UPHOLSTERY, CARPETING, BODY AND TRIM ITEMS, FAN BELTS, SERPENTINE BELTS, BRAKE DRUMS AND ROTORS, EXHAUST SYSTEM, GLASS, HOSES (EXCEPT STEERING AND AIR CONDITIONING), LIGHT BULBS, MANUAL TRANSMISSION CLUTCH DISC LINING, THROW OUT BEARING AND PRESSURE PLATE, SPARK PLUGS AND IGNITION WIRES, TIRES, WATER LEAKS, NOISES, WHEEL BALANCING, WHEEL RIMS, AND WIPER BLADES ARE NOT COVERED. FILTERS, LUBRICANTS, COOLANTS AND REFRIGERANTS WILL BE COVERED ONLY IF REPLACEMENT IS REQUIRED IN CONNECTION WITH A BREAKDOWN.
4. FRICTION MATERIALS INCLUDING BUT NOT LIMITED TO BRAKE PADS, BRAKE SHOES, EMERGENCY BRAKES AND DRY MANUAL TRANSMISSION CLUTCHES.
5. A BREAKDOWN CAUSED BY NEGLIGENCE, MISUSE, IMPROPER SERVICING, OR FAILURE BY YOU OR YOUR AGENTS TO PERFORM MANUFACTURER REQUIRED OR RECOMMENDED MAINTENANCE SERVICES.
6. A BREAKDOWN CAUSED BY THE LACK OF PROPER AND NECESSARY AMOUNTS OF COOLANTS OR LUBRICANTS OR CAUSED BY SLUDGE BUILDUP, CARBON BUILDUP, CONTAMINANT(S), OR FOREIGN OBJECT(S).
7. A BREAKDOWN THAT IS THE DIRECT RESULT OF A MECHANICAL OR STRUCTURAL FLAW THAT THE MANUFACTURER HAS ACKNOWLEDGED THROUGH ANY MEANS, OR THAT THE MANUFACTURER WILL REPAIR AT ITS EXPENSE, IS NOT COVERED.
8. A REPLACEMENT PART NOT SUPPLIED BY THE VEHICLE MANUFACTURER IS NOT COVERED UNLESS IT IS OF A KIND AND QUALITY COMPATIBLE WITH THE DESIGN SPECIFICATIONS AND WEAR TOLERANCES OF THE VEHICLE'S MANUFACTURER.
9. TRUCKS OR VANS IN EXCESS OF ONE TON, OR WHICH ARE EQUIPPED FOR TOWING IN EXCESS OF WHAT IS RECOMMENDED BY THE MANUFACTURER.
10. VEHICLES WHOSE MANUFACTURER WARRANTY WAS PREMATURELY VOIDED FOR ANY REASON PRIOR TO THE SCHEDULED EXPIRATION DATE OR EXPIRATION KILOMETRES.
11. VEHICLES NOT CERTIFIED FOR SALE WITHIN CANADA OR THE UNITED STATES AT THE TIME OF MANUFACTURE OR IF VEHICLE HAS BEEN SALVAGED OR IF ITS TITLE HAS BEEN BRANDED OR IF VEHICLE HAS BEEN DECLARED A TOTALLOSS.
12. A BREAKDOWN CAUSED BY ACCIDENT, CIVIL COMMOTION OR RIOT, COLLISION (INCLUDING ROADBED COLLISION) OR UPSET, GLASS BREAKAGE, EXPLOSION, FALLING OBJECTS, FLUID CONTAMINATION, FUEL CONTAMINATION, MALICIOUS MISCHIEF, OIL CONTAMINATION, THEFT OR LARCENY, VANDALISM, AND OTHER EXTERNAL FORCES OR EVENTS.
13. A BREAKDOWN CAUSED BY ENVIRONMENTAL FORCES OR EVENTS INCLUDING BUT NOT LIMITED TO EARTHQUAKE, FREEZING, HAIL, LIGHTNING, FLOOD, FIRE OR SMOKE, WATER, WATER CONTAMINATION OR WINDSTORM.
14. VEHICLES USED FOR RENTAL, ANY TYPE OF EMERGENCY VEHICLE, A VEHICLE USED FOR COMPETITIVE OR OFF-ROAD RACING, STUNT DRIVING, RECREATIONAL VEHICLES, CUT-AWAY VEHICLES, VEHICLES WITH A STRIPPED CHASSIS OR CHASSIS CAB, INCOMPLETE VEHICLES.
15. FAILURE, DAMAGE, OR BREAKDOWN OF ANY PART IF THE ODOMETER IS INOPERATIVE OR HAS BEEN TAMPERED WITH OR HAS BEEN DISCONNECTED SUBSEQUENT TO YOUR PURCHASE OF VEHICLE.
16. FAILURE, DAMAGE, OR BREAKDOWN WHICH EXISTED, OR WAS CAUSED BY A CONDITION EXISTING PRIOR TO THE AGREEMENT PURCHASE DATE OF THIS AGREEMENT.
17. A BREAKDOWN OR REPAIR OCCURRING OUTSIDE OF CANADA OR THE UNITED STATES.
18. FAILURE, DAMAGE, OR BREAKDOWN CAUSED BY A FAILURE OF A NON-COVERED PART.
19. COMPONENTS OR PARTS, WHICH HAVE NOT FAILED OR RESULTED IN A BREAKDOWN, BUT ARE REPLACED BASED ON THE MANUFACTURER'S OR THE REPAIR FACILITY'S RECOMMENDATION.
20. DAMAGE CAUSED BY YOUR FAILURE TO TAKE OR CAUSE TO BE TAKEN REASONABLE PRECAUTIONS TO PREVENT FURTHER DAMAGE WHEN AN APPARENT PROBLEM EXISTS (I.E. CHANGE IN ENGINE TEMPERATURE CONDITION, UNUSUAL NOISES, LEAKING FLUIDS, SHAKING, UNUSUAL SHIFTING, ETC.) OR CAUSED OR EXACERBATED BY THE CONTINUED OPERATION OF THE VEHICLE WHILE IN FAILED OR FAILING CONDITION.
21. EXPENSES CHARGED FOR THE DISPOSAL OF ENVIRONMENTALLY UNSAFE MATERIALS OR FOR NON-SPECIFIC MATERIALS OR SHOP SUPPLIES.
22. VEHICLES WITH MODIFICATIONS OR ALTERATIONS TO THE POWERTRAIN, SUSPENSION (INCLUDING TIRE OR WHEEL SIZES OR OFFSETS) OR AN EXHAUST SYSTEM NOT APPROVED BY THE VEHICLE MANUFACTURER. A FRONT LEVELING KIT, A LIFT KIT AND/OR TIRE SIZES ALLOWED BY THE MANUFACTURER ARE PERMITTED.

G. TERM AND EXPIRATION

The effective date of this Agreement begins on the **AGREEMENT PURCHASE DATE**. This Agreement and all service available hereunder Coverage expires at 12:00 AM on the day when the Term in months selected on the Schedule expires OR when the Vehicle's odometer reading exceeds the sum of the **ODOMETER READING ON AGREEMENT PURCHASE DATE** and the Kilometre Limit selected on this Schedule, whichever occurs sooner.

H. TRANSFER

1. This Agreement applies only to You and the Vehicle listed on the Schedule. Only You can transfer this Agreement. This Agreement cannot be transferred to or from an automobile dealer.
2. To transfer, the following must be submitted to the Administrator no later than thirty (30) days following the change of ownership to a subsequent individual purchaser:
 - A transfer application signed by You and the purchaser of Your Vehicle. Call the Administrator to have a transfer application mailed or faxed to You;
 - A one hundred Canadian dollar (CAD100.00) transfer fee made payable to the Administrator; and
 - Copies of all maintenance records.

Any manufacturer's warranty must also be transferred at the same time as Vehicle ownership transfer.

NOTE: The term and/or coverage under some vehicle manufacturer's warranties are reduced upon transfer to a subsequent Vehicle owner. Breakdowns to components covered by the manufacturer during the term of the original manufacturer's warranty are not covered under this Agreement regardless of transfer. Copies of all maintenance records and original receipts showing actual oil changes and manufacturer's recommended maintenance must be given to the new owner and provided to the Administrator at the time of submission of the transfer application. These maintenance records must be retained along with similar documentation for future maintenance work which the new owner has performed in accordance with **SECTION III, SUBSECTION D, "YOUR RESPONSIBILITIES."** as contained in this Agreement. If these requirements are not met, the Administrator has the right to deny the transfer of this Agreement.

I. CANCELLATION

1. You may cancel this Agreement at any time by notifying Us or the Administrator in writing and enclosing a copy of this Agreement.
2. We or the lienholder may cancel this Agreement at any time if Your Vehicle is totaled or is repossessed, Your odometer is disconnected or altered, Your Vehicle is used in a manner other than as set out in this Agreement, or You do not pay the Agreement purchase price.
3. If the lienholder cancels this Agreement or in the event of repossession of Vehicle, Your rights to any cancellation refund will be transferred to the lienholder.
4. If You cancel this Agreement within sixty (60) days of the date of purchase, and no claim has been made, We will pay a full refund of the Agreement purchase price.
5. After this Agreement has been in force for more than sixty (60) days, or if a claim has been made, We will pay a prorated refund of the Agreement purchase price, less a one hundred Canadian dollar (CAD100.00) administrative fee, for the unexpired portion of this Agreement based on the greater of the number of elapsed days or the number of elapsed kilometres.

J. CUSTOMER LOYALTY PROGRAM

If You decide to trade in Your Vehicle to the Dealer for another vehicle prior to the expiration of this Agreement, then You may redeem the unused portion* of this Agreement and apply it towards the purchase of a Tricare Vehicle Service Agreement for Your next vehicle. This program applies only to the original purchaser of this Agreement and must be exercised at the time of trade-in of the Vehicle covered under this Agreement.

**The unused portion shall be calculated based on the cancellation rules above.*

K. PRIVACY:

You agree that the Administrator or Dealer may collect, use, and disclose any personal information You provide in connection with this Agreement, for the purpose of providing the services to You in connection with this Agreement and for related administration purposes (collectively, the "**Purposes**"). Your personal information will be accessible only by the administrative personnel and other employees, contractors, or agents of the Administrator and Dealer who have need to access Your information to fulfill the Purposes. You also consent to the sharing or transferring of Your personal information by the Administrator or Dealer, among themselves and to any third-party service providers who may process Your personal information on their behalf for the same Purposes, and to other organizations where required or permitted by law. You consent to the disclosure, transfer, processing, and storage of Your personal information in Canada or the United States and acknowledge that Your personal information may be accessible to government authorities under lawful orders made in Canada or the United States. Your personal information may also be transferred to a third-party in the event (a) that the Administrator or Dealer sells, transfers, or assigns its assets or operations to any such third party, and (b) in connection with due diligence for, and completion of, any transaction involving such assets or operations. The collection, handling and use of Your personal information will also be subject to the applicable privacy policies of the Administrator or Dealer. You have the right, upon written request to the Administrator or Dealer to access Your personal information held by it and to rectify any personal information that is inaccurate, incomplete, or out-of-date. If You would like to view and/or revise Your personal information, or if You would like further information on the privacy policies of the Administrator or Dealer, please contact Us using the contact information set out below.

L. CONTACT INFORMATION

EMERGENCY ROADSIDE ASSISTANCE	1-855-2TRICOR (1-855-287-4267)
MECHANICAL BREAKDOWN CLAIMS	1-844-601-2018
CUSTOMER SERVICE, CANCELLATIONS & TRANSFERS	1-844-601-2018

**TRICOR AUTOMOTIVE GROUP INC. ("We, Us, or Our")
330 Bay Street, Suite 505, Toronto, ON M5H 2S8**

You have read this Agreement in its entirety and fully understand its contents and acknowledge receipt of a copy of this Agreement and agree to be bound by it. You further understand that entering into this Agreement is not required in order to purchase or obtain financing for the Vehicle and that Your acceptance of service under this Agreement is entirely voluntary.

Customer Signature:

Date: